

KEEP YOUR APPOINTMENT. If you cannot keep your appointment, please notify us within 72 hours of your appointment or you may be charged a **\$75 no show/cancellation fee.** Call (859) 655-4490 or (800) 448-3575 to speak with PROCEDURE SCHEDULING. You may also call our CANCELLATION LINE at (859) 655-4580.

What about the day of my procedure?

Arrive at the time assigned to you. It is important to know that this **time is NOT** the time of your procedure. You are asked to arrive early to allow enough time to prepare you for the procedure.

You will check in at the registration desk and a staff member will call you into the prep area. Your family/friend will be brought to this area after your IV is started unless you request otherwise.

Please leave any valuables at home.

Please wear loose fitting and comfortable clothing. We recommend you wear a short sleeved shirt, to make starting your IV easier. If you wear glasses, these will be removed before your procedure. If you are having an Upper Exam, you will need to remove any dentures or partials.

You will be **responsible** to inform your admitting nurse if you did not take your entire prep or if your results are not clear (liquid that you can see through).

Remember that your Responsible Adult will be required to remain in the facility during your stay.

What should I expect after my procedure?

You should expect to be in the recovery area 30-45 minutes. It is advisable to be on your way home in as short amount of time as possible. We ask that you **DO NOT** stop at a restaurant to eat on the way home. You may continue to experience drowsiness due to your sedation (up to approximately 8 hours after your procedure).

You should review your Post Procedure Instructions once you are fully awake.

You should be able to return to your normal activity the day after your procedure. You will receive a call from our staff the day after to see how your are doing. If you are having NO problems, you do not need to return this call. If you do have questions or problems, please call the patient communicator at **859-655-4560.**

OFFICE HOURS AND PHONE NUMBERS for Tri-State Gastroenterology Associates (Physicians' office)

Appointment Scheduling

Office Hours : M – F: 8a.m.—4:30p.m.
Direct # 859 655 4480

Billing

Office Hours: M – F: 8a.m. – 4p.m.
Direct # 859 655 4470

Cancellation Line (to cancel an Office Visit or Procedure)

Hours 7day per week: 24 hours per day
Direct # 859 655 4580

Communicators (questions for a practitioner)

Office Hours: M – Th: 8a.m.-5p.m.
Fri: 8a.m. – 4:30p.m.
Direct # 859 655 4560

Medication Prior Authorization Requests

Direct # 859 655 4487

Medication Refill Requests

Please call your pharmacy

Procedure Scheduling (to schedule a proc or question a prep)

Office Hours: M – F: 8a.m. – 4:30p.m.
Direct # 859 655 4490

Test Results Requests (to request test results be called to you)

Office Hours: M – F: 8a.m. – 4:30p.m.
Direct # 859 655 4496



**TRI-STATE
DIGESTIVE
DISORDER
CENTER**



**Welcome to
Tri-State Digestive Disorder Center, ASC**

We are located in the **lower level** at:
(Patient Entrance Under Canopy—there is NO entry to the lower level from the upper level)

425 Centre View Blvd.

Crestview Hills, Ky. 41017

Our Facility Phone is:

859-655-4475

Our Web Site is: www.tsddc.com

Our Mission Statement:

"To provide compassionate, high quality, cost-effective care to patients with gastrointestinal related problems."

Tri-State Digestive Disorder Center, ASC (known as TSDDC) is located in the **lower level** of 425 Centre View Blvd. TSDDC is owned and operated by Tri-State Gastroenterology Associates and serves as the Endoscopy Center for the purpose of out-patient endoscopy procedures.

Endoscopy Procedures include:

- EGD—Exam of esophagus, stomach and a portion of the small intestine
- COLONOSCOPY—Exam of the large intestine
- SIGMOIDOSCOPY—Exam of the lower portion of the large intestine
- SMALL BOWEL ENTEROSCOPY—Exam of the esophagus, stomach and small intestine

All endoscopy procedures are performed using a flexible endoscope that is inserted either through the mouth or rectum.

At TSDDC we also perform LIVER BIOPSY and GASTROSTOMY TUBE REPLACEMENT, along with a few other procedures.

TSDDC is licensed by the State of Kentucky as an Ambulatory Surgery Center and is accredited by the Accreditation Association for Ambulatory Healthcare (AAAHC). We are also certified by CMS (Centers for Medicare and Medicaid Services) as a participant in the Medicare Program and have been recognized by the American Society of Gastrointestinal Endoscopy for Promoting Quality in Endoscopy.

Procedures are performed at TSDDC between 7:00am and 4:00pm. We **open** our doors for Patients at **6:15 am** daily.

Every Patient undergoing a procedure at Tri-State Digestive Disorder Center will be required to have a **Responsible Adult** (this person must be 18 years of age or older) **stay** with them during their entire visit **and** someone to drive them home (this may be the responsible adult) as most patients are sedated for the procedure.

The responsible person and ride (if this is a different person) for any patient scheduled after 2 PM **will be required** to remain in the facility during their entire visit.

We **do** have coffee and tea for those waiting with patients. We **do not** have snack vending machines. *We DO have Wi-Fi in our waiting area.* Also, TSDDC is a **NO SMOKING FACILITY AND CAMPUS.**

Patients will not be admitted until their Responsible Adult/Ride is in the facility.

Patients **will not be allowed** to go home by taxi unless a responsible adult is here to go with them.

Please note that every procedure experience is different and this one may not be the same as you have experienced with other procedures.

If you do not have a responsible adult with you, a ride home or if you do not follow all Instructions for your prep, your procedure may be cancelled.

What happens before my scheduled procedure?

Approximately **one week before** your appointment, you will receive a call to remind you of the date of your procedure. You will be asked to call our office for pre-registration (this will shorten the time required to admit you to the facility when you arrive). Even if you pre-register, you should make sure you **bring** your INSURANCE CARD with you.

At least **seven (7) days prior** to your scheduled procedure you will need to review the **PREP INSTRUCTIONS** given to you at the time you were scheduled. If you cannot find these instructions, they are available on our website at www.tsddc.com. Please call first to ensure that you get the proper instructions.

The **day before starting your prep**, read over the instructions and **call** if you have any questions.

Be sure you take the prep exactly as instructed on the sheet given to you (do not follow the directions on the prep container). It is very important that you drink fluids as instructed if you are scheduled for a colonoscopy, as the prep may cause some dehydration. Be sure you take the prep ordered by your Physician. If you feel you need to change the prep, call first. If you have **any problems** or are **unable to tolerate** your prep please make sure you call our Physicians Office.

Be sure to share the information in this pamphlet with your ride!